

## LOVE LANE

PROPOSED COMMITMENTS TO  
NON-SECURE TENANTS PLACED IN  
TEMPORARY ACCOMMODATION  
BY THE COUNCIL



# OUR PROPOSED COMMITMENTS TO NON-SECURE TENANTS PLACED IN TEMPORARY ACCOMMODATION ON THE LOVE LANE ESTATE BY THE COUNCIL

## 1. Offer of a new council home in High Road West on a secure tenancy

The draft Local Lettings Policy proposes that eligible non-secure tenants who have been placed in temporary accommodation on the Love Lane Estate by the council can move to a new, high-quality council home in High Road West on a permanent secure tenancy. This is provided that at the point that the Landlord Offer is formally approved, which will be considered by Cabinet once consultation has taken place, you have lived on the Estate for at least a year.

This only applies to the new council homes in High Road West, and non-secure tenants will maintain their current priority position if bidding for properties elsewhere in the borough. Please read the draft Local Lettings Policy for more details.

## 2. Working with you to shape the future of the area

High Road West has been developed with and for people across the local community for over seven years. Your input is vital, and the council and Lendlease will be working with you over the coming months to get your views on the updated masterplan and the design of the new homes. You will also have the opportunity to be part of a Residents Design Panel which will advise on resident priorities and aspirations for the physical design of the new homes. Later in the year, there will be a resident ballot on the Love Lane Estate where residents will be able to vote 'yes' or 'no' on whether the High Road West scheme goes ahead. If residents vote 'yes', then this will not be the end of engagement. We will continue to work with you on the detailed masterplan and in

developing community projects that benefit local people.

## 3. A home that fits your needs

You will be given a new home in the High Road West area which meets your rehousing need. Your dedicated Rehousing officer will complete a rehousing assessment with you, this assessment will determine how many bedrooms you will need and whether you have any specific housing requirements, such as a need for a ground floor property.

If you or a member of your family who has been living with you for at least 12 months requires any special adaptations to your home, then a full assessment will be undertaken by an occupational therapist and all the correct adaptations will be made before you move. This could include grab rails or a wheelchair accessible kitchen.

The council and its development partner Lendlease will work with you on the design of the new homes so you can decide on the look and feel, for example kitchen units, door fronts and floor coverings.

## 4. Moving to your new home

It will be a few years until the new homes are ready for you to move into them. Whilst they are being built, most residents will be able to stay in their existing home and make one move directly into the new property. There will be some residents who need to make a temporary move, in order to deliver the new homes in time. It is our aim to keep any temporary moves within the Love Lane Estate or as close as possible. If you do have to make a temporary move, you will have the highest priority for the next new homes as soon as they are ready.

## 5. Dedicated re-housing officer

You will have a dedicated rehousing officer to help you every step of the way. They will meet with you on a one-to-one basis and get to know you and your families' needs and requirements.

When it comes to moving to your new home, or if you need to make a temporary move, they will help organise the moving day and provide any additional support that is required, particularly for elderly or vulnerable residents. This could include a full packing and unpacking service, help to claim benefits from your new address, and ensuring the change of utilities run smoothly. They will also make sure they are settled into your new home.

## 6. Contributing to the cost of your move

The council will contribute to the costs of moving to your new home in High Road West. This will include the cost for a removal van to move your furniture to the new property.

Please note that as you hold a non-secure tenancy the council will not be liable to pay Home Loss Payment when you are required to move.

## 7. Support in your current home

We know how important it is that your home is well maintained and looked after. The council and your landlord, Homes for Haringey, will be working closely to make sure that any issues you might have are dealt with quickly and effectively while you are waiting for your new home to be built.

## 8. Independent advice

We will continue to fund an Independent Tenant & Leaseholder Advisor (ITLA) for the Love Lane Estate. Your ITLA is available to work with you to provide impartial advice and support about the regeneration and re-housing process.

You can also contact your Independent Tenant and Leaseholder Advisor, Damian Tissier for advice and support by email at **damiantissier@gmail.com** or by phone on **07931 795526**.

## 9. Access to wider support

We recognise that the regeneration and re-housing process can be stressful for you and your family. That's why we are committed to providing additional support to you through the process. This includes organising events and activities, with special training sessions and support focused on digital access and skills, opportunities for young people, employment opportunities and health. A dedicated community engagement officer will be there for you and your family.

If you have any questions or would like to discuss these proposed commitments, please contact your Community Engagement Officer Lauren Schneider by email: **lauren.schnieder@haringey.gov.uk** or phone: **07816 151961**.







# Equalities Monitoring Form

Collecting, analysing and using equality and diversity information helps us to understand how our policies and activities are affecting various sections of our communities and helps us to identify any inequalities that may need to be addressed.

We will be grateful if you could complete and return this form. The information you provide on this form will be held in the strictest confidence and only be used for the purpose stated above.

The information collected as part of this form will be processed separately from any personal information.

## 1. Age

Please tick one box

- |                                       |                                |                                      |                                |
|---------------------------------------|--------------------------------|--------------------------------------|--------------------------------|
| <input type="checkbox"/> 16 and under | <input type="checkbox"/> 17-20 | <input type="checkbox"/> 21-24       | <input type="checkbox"/> 25-29 |
| <input type="checkbox"/> 30-44        | <input type="checkbox"/> 45-59 | <input type="checkbox"/> 60-64       | <input type="checkbox"/> 65-74 |
| <input type="checkbox"/> 75-84        | <input type="checkbox"/> 85-89 | <input type="checkbox"/> 90 and over |                                |

## 2. Sex

Please tick the box that best describes you

- Male     Female     Prefer not to say

## 3. Disability

Under the Equality Act 2010, a person is considered to have a disability if she/he has a physical or mental impairment which has a substantial and long-term adverse effect on her/his ability to carry out normal day-to-day activities, which has lasted or is expected to last for at least 12 months.

Q1. Do you have any physical or mental health conditions or illnesses?

- Yes     No

Q2. Has this lasted, or is it expected to last, for 12 months or more?

(Complete only if you have answered **YES** to Q1)

- Yes     No

Q3. Do any of your illnesses or conditions reduce your ability to carry out day to day activities?

(Complete only if you have answered **YES** to Q2)

- Yes a lot     Yes a little     Not at all

## 4. Ethnicity

Please tick the box that best describes your ethnic group

### White

- English / Welsh / Scottish / Northern Irish / British
- Irish
- Gypsy or Irish Traveller

### Mixed

- White and Black African
- White and Black Caribbean
- White and Asian
- Other (please specify) \_\_\_\_\_

### Black or Black British

- African
- Caribbean
- Other (please specify) \_\_\_\_\_

Continued overleaf →

### White Other

- Greek/Greek Cypriot     Turkish/Turkish Cypriot  
 Kurdish     Gypsy/Roma  
 Other (please specify) .....

### Asian or Asian British

- Indian  
 Pakistani  
 Bangladeshi  
 East African Asian  
 Chinese  
 Other (please specify) .....

### Any other ethnic background

- Other (please specify) .....
- Prefer not to say

## 5. Religion

Please tick as appropriate

- Christian     Muslim     Jewish     Buddhist     Hindu  
 Sikh     Rastafarian     No Religion     Prefer not to say  
 Other (please specify): .....

## 6. Gender reassignment

Does your gender differ from your birth sex?

- Yes     No     Prefer not to say

## 7. Sexual orientation

Please tick the box that best describes your sexual orientation

- Heterosexual     Bisexual     Gay man     Lesbian woman  
 Prefer not to say     Other (please specify): .....

## 8. Pregnancy and maternity

Please tick one box

### Are you pregnant?

- Yes     No

### Have you had a baby in the last 12 months?

- Yes     No

## 9. Marriage and Civil Partnership

Please tick the box that best describes you

- Single     Married     Co-habiting     In a same sex civil partnership  
 Separated     Divorced     Widowed

## 10. Refugees and Asylum Seekers

Are you?

- A Refugee     An Asylum Seeker

What country or region are you a refugee/asylum seeker from? .....

## 11. Language

Please tick the box that best describes your language

- Albanian     Arabic     English     French     Greek  
 Polish     Portuguese     Somali     Spanish     Turkish  
 Other (please specify): .....