

Broadwater Farm Newsletter



December 2015

Information & updates

Welcome to the 'First Issue' of the Broadwater Farm estate newsletter. This newsletter will help keep you updated on how Haringey Council and Homes for Haringey are working with you to improve housing on your estate.

We want to hear from you

We wrote to you in September to let you know we've removed the open space in Lordship Rec from the latest draft of the Local Plan, following objections to this. We also said we're still committed to exploring how we can make Broadwater Farm better. This is where we need to hear from you!

Dedicated officers from Homes for Haringey's Communities team will be out on the estate engaging residents and gathering views.

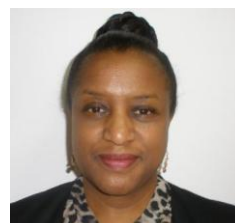
We'll be coming out to see you over the coming months – starting in December. We want to find out what you like about the estate, what you don't like, and what improvements you would like to see – whether that's better housing, access to job opportunities or better community facilities.

Your feedback is important to us, so:

- we'll be holding numerous 'pop up' events within your block and local venues
- carrying out door to door visits to answer questions and help complete surveys
- arranging home visits for residents that may need extra help

Meet the Communities team

Homes for Haringey's Communities team works to support and engage residents in the future of their estate. The team is made up of the following dedicated officers:



Charmaine O'Jon-Gordon
Programme Manager



Grace Ayeni
Project Officer



Michael Baker
Project Officer

If you would like to speak to a member of the Communities team, contact us by emailing myquestion@homesforharingey.org or calling 020 8489 5321.

Find out even more at www.homesforharingey.org/haveyoursay

If you would like a translation of this newsletter please contact the Communities team.



UPDATE FROM THE COUNCIL

A new way to bring more and better housing

Through Haringey's Housing Investment & Estate Renewal Strategy, Haringey has committed to improving the quality of its housing stock and increase the number of affordable homes in the borough.

As part of this work – and our aim to bring more and better housing to the whole borough - Haringey Council has been exploring innovative new ways to manage long-term regeneration that will get the best for residents. Haringey will be one of the first councils in the UK to set up a Development Partnership to explore how best council land – whether housing estates, offices or disused areas – can help contribute to the modern, high-quality homes residents deserve.

Instead of selling off land to private developers – which too often across our city means existing residents aren't involved in improvements and the council loses control of changes - our new agreement will see us work in a 50/50 partnership with the private sector. This means the council will retain control over the timing and quality of how new housing is designed and built on council land.

This new approach shifts the balance of power back to the council and means residents' priorities like more affordable housing; better public facilities and job opportunities will be at the heart of any new housing projects.

What's more, the council's share of any proceeds will be reinvested into more affordable housing or council services.

The council has included Broadwater Farm Estate as one of the estates that could potentially be redeveloped in the long-term future through the new Development Partnership. The council has also included the estate in its draft Local Plan – a long-term planning strategy all councils are required to have – as a potential development site.

This does NOT necessarily mean that the estate will be redeveloped, and we'll continue to speak to you to look at what the best option is for the Broadwater Farm Estate.

Repairs, Housing Management & ASB

Tenants - have you signed up for the 24-hour secure online account where you can request a repair, pay your rent, see your account balance among other things? You can sign up to your account at www.homesforharingey.org/seemydata

For matters about your tenancy, or to report any housing management matters, contact your **Tenancy Management Officers John Powers and Helen Anastasi on 020 8489 5611.**

If you have problems with your neighbours, it is often best to talk to them yourself if you can, and if it is safe to do so. If you can't or if this doesn't work, then you should report it:

Call the Council's Anti-Social Behaviour Team on 020 8489 1000 or

Call our Customer Contact Centre on 020 8489 5611.

If you feel you or someone else is in any danger, call the police immediately on 999 or 112 if you're using a mobile.