



**TOTTENHAM'S FUTURE  
CLG REPORT  
CLG 1 – BRUCE GROVE / SEVEN SISTERS / TOTTENHAM GREEN**

<b>Date</b>	<b>Monday 02/12/2013</b>
<b>Time</b>	<b>19:00-21:00</b>
<b>Venue</b>	<b>Holy Trinity CE Primary School Somerset Road, Tottenham N17 9EJ</b>

**DISCUSSION 1 – DEVELOPING A VISION FOR TOTTENHAM**

**Tell us your vision for Tottenham in 20 years**

Young people

- Focus on young people - the next generation
- Restore youth programmes
- Provide more funding
- Provide opportunities for girls as well as boys
- Youth centres have been closed in recent years
- Provide a universal youth service
- Youth development funds should be available
- Adults should set a good example for young people today
- Tottenham needs better play areas, facilities for kids, after school clubs, recreational activities
- Enable and empower young people – give them life chances
- Council should listen to young people
- Young people need access to groups and places to go
- Localised youth groups or hubs should be provided, but with provision to integrate different areas.

Jobs and employment

- Create more jobs and apprenticeships
- Support young people into work – engender a passion for reaching goals, coaching people into work.
- Small and medium sized businesses could provide more local employment opportunities

## Reputation

- Change Tottenham's poor reputation externally
- People should have a more positive view of Tottenham
- Counteract the perceived stigma by working on and improving the image of Tottenham and its residents
- Hackney as a good precedent for Tottenham – also had poor reputation in the past but has turned this around through better amenities, nightlife, shops, restaurants, promoting home-grown businesses

## Local businesses

- Provide more support for small businesses, eg: discounted rates
- There should be a better quality of local businesses (eg: Hoxton, Shoreditch, Walthamstow)
- Entrepreneurialism to be supported
- Introduce big businesses to bring more investment into Tottenham and assist small businesses

## Affordable housing

- Provide affordable housing
- Quality of social housing should enable people born in Tottenham to remain in Tottenham

## Safer streets

- Desire for safer streets
- More policing
- More lighting
- More CCTV

## Education

- Everyone should have the chance to have a good education so kids grow up with better mindset, greater aspirations, take better care of the environment.
- There should be an exceptional level of education in Tottenham for all
- There should be better Early Years and nursery provision – children need a good start in life

## Transport

- Upgrade railways
- Sort out overcrowding on tubes
- Promote alternative forms of transport, eg: car and bicycle sharing

## Community facilities and amenities

- Set up music and art centres, community choirs to provide things for people to do, especially young people
- Creative Hub – places for young people and adults to go where they can be creative (music club, after school club)
- Cinema

- Multi-use local venues for community to use – spaces for people to mix / relax / socialise. There is a lack of social spaces
- Use existing assets better (eg: Bernie Grant Centre not well managed)
- Use schools and libraries to offer facilities to community
- Facilities should be resident-led
- Provide better health services

### Equality

- Tottenham's future is about the whole community, not just about young people
- Should be a better quality of life for all
- Look after the most vulnerable in society
- Tackle isolation in elderly people, offer more opportunities

### Green spaces

- More accessible, pleasant, green spaces
- Respect local trees and woodland
- Reverse the neglect of parks

### Cleanliness

- Streets should be cleaner
- Cleanliness of the streets should be tackled at all levels: from re-organising Veolia, to getting children and young people involved so they have pride in place
- Personal responsibility over surrounding environment

### Multiculturalism

- Multiculturalism is Tottenham's strength – celebrate this and maintain it
- Provide multi-cultural information, language and translation services
- Cultural hubs across the borough

### Support the existing community

- People want to stay in the area, they are already very invested in this place
- Build on Tottenham's current strengths
- Move forward but celebrate the past

### Relationship between Haringey Council and the community

- Build up trust between LBH and community – people need to feel that their views will be listened to and acted on
- Build bridges / trust with public sector agencies
- Have to have trust between local council and residents

### Retail offer and the High Road

- Tottenham should have a market
- Better pubs
- High street names on the High Road
- Shopping hubs around Seen Sisters and Bruce Grove to attract people to the area

### Built environment

- Pedestrianize around Bernie Grant Centre and Town Hall Approach so Tottenham Green is reunited
- Traffic calming
- Improve air quality and pollution levels
- Preserve historic buildings and rebuild sympathetically
- Council must take responsibility for not letting places get run down.
- Provide a bridge across the Lee Navigation to Tottenham High Road

### Empowering the community

- Enable people to be more self-empowered
- There should be a sense of inclusion and strong community spirit
- The achievement of Tottenham’s vision to be led by the community
- More volunteering opportunities
- Better access to information about local networks, amenities, facilities, opportunities, advice
- Set up Information Centres in public spaces such as coffee shops, leisure centres

### Pride in place

- Tottenham to be a place of destination, rather than to pass through
- We should have pride in Tottenham – residents of all ages having respect for place they live in
- This will help to tackle anti-social behaviour, littering, rubbish dumping, caring for neighbours.

## **DISCUSSION 2 - Strategies for change in your area**

### **A. Characterising your area – what are its strengths and what issues does it face?**

<b>STRENGTHS</b>	<b>ISSUES</b>
Good transport links, especially underground at Seven Sisters	Great buildings which are under-utilised, eg: Bernie Grant art centre, Bruce Castle, Markfield Park
Nice leisure centre	Mistrust of the police, especially from young people
Rich history and historic buildings, eg: Bruce Castle, Town Hall, old Theatre / Palace – but need to be renovated and improved	Lack of maintenance of council homes

Derelict public toilets – could be restored, become an arts venue	No provision of places that youth can go, so they get bored and get in to trouble
Diverse, multicultural community living together in harmony	Unattractive, shabby shopfronts
Vibrant location	Neighbours don't know each other
Tottenham has personality	Lack of funds for community development
People communicate	Lack of provision for people who have English as a second language
Friendliness / openness	Drink and drugs
Potential to regenerate	Disrespect from people moving in
Talent	Grime, dirtiness and tattiness of the place – feels neglected
Strong communities, community spirit, sense of community	Hopelessness and lack of self-belief
Community-led initiatives, eg: Lordship Rec, Selby Centre, Positive Youth, Wards Corner, Broadwater Farm Centre, Tottenham Chances	Littering
Local policy engagement	Anti-social behaviour in the public realm
No generational divide	Crime
Young professionals moving in to the area (can't afford places like Stoke Newington)	Sweat shops
	Overcrowding – 'beds in sheds'
Access to the Lea Valley	Poor integration between communities – shops with foreign language shop signs
Distinctive architecture	No enforcement of legislation
Spurs	Short-hold tenancies leading to high turnover of population so people don't get to know their neighbours
Young population	Not enough police on the streets
CONEL	Lack of integration, cohesion and networks between communities
Affordability	Lack of civic pride – sense that the area is long past its best, and can't be regenerated, too many people talk down Tottenham
Local police engagement	Lack of green space
Children exposed to different communities at school	People don't have information about where to go, to use the buildings and resources that Tottenham has, eg: 639 High Road → need shared access to information, eg: Tottenham website
	No safe social areas
	Lack of support for local businesses
Diversity of shops, and businesses that people want	No social care
Entrepreneurial businesses	Gangs
Physical buildings	Lack of green space
More things happening like Winter Fair, Antiques Fair	Lack of information about where to go, what's happening

People with ideas, creativity and talent (but these need to be cultivated)	Negative stigma
	High number of betting shops, payday loan companies, fast food shops
	Little recycling
	Shops are run down
	Wards Corner – development driven by business not local interest
	Shabbiness and deterioration of buildings affects people
	Spurs development – LBH has given in to Spurs, consultation has been a sham. Development is being driven by football club/developers not needs of the community
	Unemployment
	Unsafe
	People shopping outside the area
	Planning regulations need to be better enforced in building council homes. The Council's Planning team easily granting planning permission to build unsightly buildings.

## **B. Transformative strategy - Supporting a strong community.**

### **What actions can be taken locally to achieve this?**

#### Jobs and employment

- Employment opportunities to raise dignity so people are not reliant on welfare
- Education and training/apprenticeships (especially in IT) for people who have left school at 16 and older people
- Provide local jobs – promote more opportunities, incentives for local businesses to sponsor local apprentices
- Apprenticeships for different skill levels
- Apprenticeships for young and old
- Promote existing opportunities so more local people take them up
- IT apprenticeships
- Training and apprenticeships should be properly funded / paid for
- Bring in council employment through improved services
- Mentoring
- Investing in grassroots training providers with local knowledge
- Interesting employment options, not McDonalds
- Invest in vocational skills

#### Reputation

- Get rid of postcode stigma for Tottenham
- Promotion using traditional marketing methods, leaflets, visiting people in the area, social media, market research

- Set up a Tottenham Facebook page. Encourage Pop-Up Shops
- Make it the new place to come
- Get on local media e.g. London Tonight, Metro – get Boris and David Lammy. Other stories about Tottenham – not the riots
- Use local radio and community radio stations, eg: to help new communities find out information
- Postcode flag to unite youth and change awareness

### Community

- Community empowerment – LBH should work closely with people who live here
- Involving the residents in community and volunteering projects so that neighbours get to know each other, eg: building community garden, Broadwater Farm involved the resident in painting buildings in the estate
- Promote pride in place and belonging to one's community
- Sponsorship – get the big names i.e. Sainsburys to work with the community groups to commit in order to encourage community cohesiveness
- Ensure new arrivals feel included and welcomed

### Events

- Bring back the Tottenham carnival to bring different groups together
- Community events – 'Festival of Tottenham'
- Events could be very local – to promote identity of each place, eg: Bruce Grove, Seven Sisters
- Annual streets parties

### Facilities and amenities

- Provide parent and children play centre which could enable people reach out to their neighbour, that could promote better harmony in the community
- Introducing markets and farming; look for agricultural land to grow tropical fruits and vegetables, like in Lea Valley area.
- Infrastructure – to make things sustainable
- Health – provide excellent primary care services; identify where there is a disparity across the borough regarding life expectancy and improve this locally
- More educational, museum, arts centre, community arts space
- Train people to manage their own centres and so they are sustainable and are used for all in the community
- Parks where people feel safe
- Spaces where people can congregate and mix, eg: like Lordship Rec

### Education and young people

- Provide a 'Youth Village' in each area with sports and educational facilities to keep the youths busy and with a safe place to go to keep them off the streets; safe places where parents know where they are; free; close at 9pm
- Involve organisations like Tottenham Spur FC in youth development programmes
- More youth provision – help with coaching and mentoring
- Providing facilities for the young to be stimulated in the evening
- Commitment to youth and youth services – proper funding from council or alternative funding
- Train youth leaders

### Business and retail

- Provide access to help with business plans and putting ideas into practice
- Create a village feel – small family run businesses
- Get rid of the bookies, chicken shops, mobile phone shops

### Environment

- Capitalise on heritage buildings as community spaces
- Neighbourhood planning
- Maintain the good heritage that Tottenham has
- Public buildings requires face lifts
- Change people's mindset of people so they maintain buildings, eg: no graffiti
- Clean up the streets and have nice shop fronts
- Make the pedestrianised area more of a focal point
- New buildings look messy quickly because of the lack of funding
- People care even less if the buildings are not maintained

### Council

- Different partnership between residents and council, health services and community groups
- Robust, consistent enforcement – planning, historic buildings, HMOs, ASB, safeguarding
- Start doing! – Quickwins. Feedback! Updates.

## **C. Transformative strategy - Creating a great place. What actions can be taken locally to achieve this?**

### Events

- Community events – Tottenham festival
- Major annual events

### Business and retail

- More variety, bookshops not bookies, artisan shops – interesting looking and varied, more unusual and independent e.g. Columbia Road, Roman Road, exclusive – one-off, not necessarily expensive,
- Some High Street names on the High Road, but not too many
- An arcade or mall – Seven Sisters or Bruce Grove – under and near the arches
- Shops that sell non-essentials – show there is disposable income, eg: flower shop
- Make the market a focal point – food, different cultures
- Antiques and vintage markets
- Live venues for music,
- Nice pubs – attracts people from out of the area
- Art gallery – make the old Palace a venue for music, cultural festivals
- Big businesses brought in to work alongside independents
- Reduce number of betting shops, fast food establishments and payday loan companies
- More decent food/ drink/ entertainment establishments



- Greater visibility of existing good establishments
- Farmers' market, using local farm produce
- Craft market
- Places to eat
- Encourage entrepreneurs
- Open the sweatshops – get access to the factories
- Unique multicultural businesses as our unique selling point

### Council

- Need a LBH Business Investment/ Development Officer
- Stronger enforcement of planning and conservation area regulations
- Enforcement so businesses act responsibly
- Council should recognise where planning mistakes have taken place and learn from them
- Change licensing/planning laws enabling the enhancement of local businesses
- 1<sup>st</sup> spending should be on basic facilities
- Encourage, and where necessary force, landlords and property owners to improve and maintain high standards for their premises
- Co-ordination of regeneration – joining up different areas and projects
- Bolder vision for whole area
- Getting basic amenities and areas right for local use
- The council is fragmented, unimaginative
- Robust enforcement to tackle anti-social behaviour

### Environment

- Could make High Road look really lovely, capitalise on existing buildings and historic environment
- Design standards for shops to improve shop frontages
- Improve disabled access
- Cleaning and restoration of buildings
- Better pathways, clear signs, safer crossings
- Lighting
- Safer streets
- Promote historic buildings and refurbish them to modern standard
- Better ideas to help people recycle
- Do up shop fronts regularly

### Public open space

- Improve public open spaces, eg: parks
- New public square in Tottenham Green – could be a great place to sit and relax

### Facilities and amenities

- Using the Bernie Grant Centre more to promote arts and culture in the community
- Open accessible 24 hour public toilets
- Ice skating rink
- Opening up the old toilets and using them for other functions to attract businesses to use them, eg: converting them into a cafe or community space

### Transport and access

- Green bridge to Lea Valley
- Improvements to High Road – too much traffic
- Improve pedestrian access, deal with congestion, poor pavements
- Better cycle access and major cycling events

### Community and young people

- 'Youth Villages': create a free space for young people with facilities, health centre
- Create a residents-led organisation, eg: a Community Interest Company, with budget and teeth; provide training
- Provide education for all cultures coming in so that they can integrate and not segregate
- Find land to create a community / market garden

### Becoming a destination

- History trails and historic walking routes to promote Tottenham's famous children
- Celebrate and invest in heritage buildings
- Put Lea Valley on the map.