



**TOTTENHAM'S FUTURE  
CLG REPORT  
CLG 1 –TOTTENHAM HALE AND SOUTH TOTTENHAM**

<b>Date</b>	<b>Tuesday 10/12/2013</b>
<b>Time</b>	<b>19:00-21:00</b>
<b>Venue</b>	<b>Holy Trinity CE Primary School Somerset Road, Tottenham N17 9EJ</b>

**DISCUSSION 1 – DEVELOPING A VISION FOR TOTTENHAM  
Tell us your vision for Tottenham in 20 years**

Jobs and employment

- Eliminate government dependency so that young adults don't need to know where the 'dole office' is
- Create more jobs and a workforce that is skilled to take up these jobs
- Create a High Tech centre for young professionals and artists
- Develop centres for small scale / artisan / creative media businesses
- Need a large employer – large government office can be a big driver for change, but have to ensure that jobs are filled by people from Tottenham

Community

- Multiculturalism is a strength, but also a weakness in parts of the borough.
- There are lots of non-English speaking children in the schools, therefore there should be more opportunities for children and their families to learn English
- Community spirit is necessary; neighbourly spirit needs to be restored by starting to get to know our neighbours and welcoming newcomers. This will deter crime and will bring back a sense of safety and belonging
- Existing community must benefit from the funding coming in to Tottenham, rather than being ousted out

- Tottenham is a port of entry for people from other countries, who quickly move elsewhere to settle. We should have facilities to help people live in a stable community – decent courses to learn English, good nursery facilities, good teachers in our schools
- Keep the social and ethnic mix, people should not be regenerated out of Tottenham

### Community facilities and amenities

- Access to health facilities for all
- Playgrounds should be re-installed, and not removed as has happened recently
- Need more schools, GPs, Dentists and hospitals to cope with the increase in population
- Guaranteed funding needs to be returned to the community groups
- Provide more creative spaces for the community
- Tottenham needs a cinema

### Education

- Should aim for high academic attainment
- When young people have left school, there should be jobs available for them or they should be given the chance to let their talent shine. Utilise their talent for the good of the area to reap rewards for the good of the community
- Level of standard of education needs to be raised because academic achievement is poor. The children have very low aspiration for achievement.
- Teach children good morals standards and respect for people and their environment – this starts from good nursery and primary education
- Encourage parental and local resident involvement in schools
- Heartlands is an exemplary school with a lot of discipline; there needs to be more schools like this in Tottenham
- Schools and parents need to instil discipline and boundaries in young people at an early age, to avoid them growing up and learning bad habits, which become bigger social problems later
- Run mentoring programmes for young people with influential people in the community

### Young People

- Provide positive activities for young people
- Create play facilities and out of school activities for children e.g. boxing

### Local business and economy

- Provide financial incentives – there should be some sort of ‘golden handshake’ for residents setting up a business locally and employing local people
- Need to get Tottenham to the point where people have an investment in the area. At the moment, there is nowhere to spend your money, no decent shops.
- Certainty of tenure for local businesses
- Some local businesses want to remain in Tottenham – they have increased business over the years; they have invested locally and created local jobs – the council should be doing the same and supporting local businesses
- Anger over how the small businesses are expected to have a say when there are plans to demolish them / drive them out of business, and replace them with betting shops

### Tottenham High Road

- Too many food and vegetable shops. Do we have a model somewhere else in England that we can follow?
- Regenerate the High Road, including Tottenham Palace
- Too many betting shops and numbers are increasing
- Shops on the High Road need to improve their signage, clean up the outside of their shops and make them more attractive; this will create an element of uniformity
- Tottenham High Road is very vibrant, with only a handful of empty properties

### Housing

- There should be decent, secure, housing – families should not be put into unsuitable temporary accommodation
- Build better housing that residents can rent and is accessible and available to all
- Tottenham should be a place where people who can't afford high rent aren't treated like second class citizens
- Homes should provide stability for families.
- Discourage private landlords from letting their properties as multiple occupancy because this encourages lack of care for the local environment and dumping of rubbish on the street
- Build affordable housing – how can the community survive here if all housing is private?
- Gentrification is a real threat and could price the locals out of Tottenham – people will be displaced if all housing becomes unaffordable, as private rent costs rise
- Maintain the housing stock so that it does not degenerate

### Safer streets

- Focus on crime prevention and activities for young people
- Want a safe environment where children are not afraid to walk home in the evenings
- Better security and safer streets
- Better lighting
- Park on Rangemoor estate is in terrible condition, full of squatters occupying unused buildings – people have concerns for their safety

### Built environment

- Fix the broken pavements
- There should be less run down/derelict properties
- Want cleaner streets – get rid of dumped mattresses

### Traffic and transport

- Cut down traffic and pollution

### Tottenham's reputation

- Should be trying to create a place where people actively want to come and live

Green spaces

- Preserve Tottenham’s green areas and invest more in them

Planning

- There needs to be better enforcement of planning applications
- Want to see the Council supporting local people in resisting chicken and betting shops, refusing to allow them set up their business in Tottenham.

**DISCUSSION 2 - Strategies for change in your area**

**A. Characterising your area – what are its strengths and what issues does it face?**

STRENGTHS	ISSUES
Ferry Lane Estate – has lovely green area, is welcoming to new residents. Council should prevent or minimise the sale of housing stock	Racism – resources needed to tackle racism
Tremendous history – should be celebrated and advertised, most people aren’t aware of the area’s history	Lack of enforcement – Council needs to prioritise enforcement e.g. pissing, dumping and spitting in the streets is unacceptable
Diverse community – area houses many different cultures, languages	Bad reputation because of the riots
Lovely parks, eg: Tottenham Marshes	Right to Buy – leaseholders sub-letting their homes as multiple occupancy
Good public transport links	People shop out of the area
Good nursery	Tottenham is driven by developers
Tottenham Hotspurs	Unused industrial estates
College – CHENEL	Negative input of diverse communities
Individuality	History/heritage is not promoted, and historic buildings have been neglected
Independent traders that offer that personal touch	Low maintenance of highways, pavements etc
Open spaces have not yet been taken over and used for building sites	Lack of social care for the elderly
Spirit of enterprise and natural entrepreneurs	Lack of self belief
Sense of identity	Not enough knowledge of how things work, therefore people don’t engage with how they can change
Youth	More consultations in community languages

	Prices should cater for the local community, though economy is a London-wide issue
	Better connections between pedestrian areas and open spaces
	Council should spend money on what the community wants e.g. no asphaltting Broad Lane
	Political representation to support people with English as a second language
	Want to bring people into to invest, but not push locals out
	Need inter-generational projects, e.g. skills exchange

## **B. Transformative strategy - Supporting a strong community.**

### **What actions can be taken locally to achieve this?**

#### Education

- Support for parents who don't speak English, so they can help their children with homework
- Build a university
- Use education as a tool to attract families to stay in Tottenham
- There is not enough provision in Tottenham to get the kind of kids we want to run the future in Tottenham
- Bring back courses that were run to prepare residents to deal with aggressive behaviour; these courses taught people to be assertive rather than aggressive to reduce the violence and crime levels
- Education needs a lot of input and support to encourage families to move into Tottenham as opposed to moving out
- Secondary schools in Tottenham are not achieving enough: improve teaching and provide more resources to assist schools

#### Jobs and employment

- New Costa Coffee opened and didn't hire local people, all their staff work outside Tottenham, this is not encouraging for residents who are looking for work
- Apprentices for adults should be made available

#### Business

- Find a way to attract Tottenham tourist, not just people that come here for the games only and spend elsewhere.
- Attract a good economic mix – small and medium businesses
- Invest in the entrepreneurial communities
- Better live-work space

- Reduced business rates for the types of businesses the community want on the High Road, eg: structured licensing
- Large retailers such as M&S – chains which are in keeping with High Road which reflects the community

### Community/Diversity

- Each community should provide support for immigrants, with leaders holding meeting. Space should be provided to meet people, residents etc and there should be financial support to keep the community open/going or continue on long-term basis. Councils to work with each community
- Making small grants to local community organisations / associations
- Using community leaders to teach and train the community
- Involve more people, esp. new people in Neighbourhood Watch schemes, which currently only consist of people who've lived here for a long time
- Create an interactive website or forum for tenants. This will be useful for residents who work odd hours and don't have time to meet up at any community areas
- Better signposting on websites about community services
- Cohesive community spirit should be revived
- Support people for whom English is not their first language
- Mentoring schemes within different communities
- Community empowerment, with guaranteed funding

### Events

- Carnival – bring back carnival with different floats representing each community and sellers showing different types of dishes – international dish.

### Community buildings and facilities

- Art building to be used as local centres
- There needs to be a community area or venue that residents can meet and talk, not just a community centre but something more inviting
- More facilities like the new 639 High Road

### Young people

- Youth facilities that are focused on skills based training – life skills
- Youth need more encouragement and need to be inspired by positive role models to do more
- The youth need mentors to keep in touch with them after school, to guide and advise them, as recently, young people don't seem to value education anymore, because they don't have role models at home who make them aspire to anything

### Reputation

- Advertise diversity – New York is a good example of a place which celebrates different nationalities passing through its borders; percentage of language spoken in the area – some sort of public art.
- Advertise local talent

## Council

- The Council to invest money on enforcement – council to give clear public message on keeping the environment clean
- Provide support for community leaders
- Meet the leaders

## Environment

- Educating the public that if they dump rubbish, they will be prosecuted

## Safety

- Proper policing because people are frightened to say things

## **C. Transformative strategy - Creating a great place.**

### **What actions can be taken locally to achieve this?**

## Cycling and transport

- Build cycling lanes, eg: on West Green Road to the College on the High Road
- Promote Tottenham's great transport links

## Communication

- Information sharing – create a centralised system where people can access information, eg: to access events from different communities or local area
- Signpost where services are provided

## Business/Retail

- Stop too many betting shops, take-aways, pawn shops and hairdressers
- London minimum wage should be enforced throughout Tottenham
- More independent shops, where people can go and buy groceries without the pressure of buying in bulk or more than they need
- Re-inventing a physical market to encourage and bring out the apprentices

## Jobs and employment

- Local business to offer employment to residents, LBH to guarantee local people employment within the community.
- LBH to actively promote a link between school and work to encourage people to stay

## Environment

- Prioritise environmental issues, by dealing with violations
- Clean street signage and wash the bins on the roads to make the place look good – little things matter (painting the zebra crossing properly gave people pride)

- Decent pavement
- Better lighting
- Better wheelchair access
- Deal with those that make the physical environment appalling, eg: drinkers on Tottenham Green. Address ASB by getting the necessary agencies involved
- Flats over shops should be refurbished – many look run down and disgraceful
- Restore historic buildings in Tottenham

### Council

- MPs, Councillors, the chief executive and directors need to be more visible around Tottenham and within the community
- Council should take enforcement action on business that litter the streets

### Community

- Bring community buildings back into community use, eg: where their leases have run out – Morrison Hall
- Offer small grants for Residents Associations, community lunch clubs
- Get the right people to be involved in community development, who would be committed to the project
- Different activities using places in the community e.g. Wild Life group

### Young People

- More youth centres
- Young people need somewhere to meet or something to do in the evening, a place or activity for them to vent and let out steam, something stimulating.

### Events

- Bring back Tottenham carnival

### Education

- We want kids to grow, work and stay here. Stay within the system
- More schools and children centres