

# Turner Avenue Newsletter



Have your say  
**Haringey**

**August 2015**

## News and Updates

Welcome to the August issue of the Turner Avenue newsletter. This newsletter will help keep you updated on how Haringey Council and Homes for Haringey are working with you to improve the housing on your estate.

### Update from Haringey Council

As you know, Haringey Council and Homes for Haringey have been working closely with residents in Turner Avenue to discuss the options for the long-term future of the estate. On 30 July, Mustafa Ibrahim, the council's Head of Housing Commissioning, Investment and Sites visited the Turner Avenue Resident Steering Group meeting to introduce himself and to explain that the council is keen to continue working with the Resident Steering Group (RSG).

The council is in the process of appointing an architect to carry out a 'capacity study'. This will tell us how many homes could be supported on the estate if any redevelopment were to happen. This does not mean that any redevelopment will definitely take place, and no decisions have been taken about the future of Turner Avenue. We expect that the capacity study will begin this autumn.

There will also be an 'options appraisal', which will look thoroughly at all options for the estate, and assess each option.

Through the RSG, all residents of the estate will be encouraged to get fully involved in helping to identify the best option.

You will be invited to get involved in the options appraisal. If the capacity study and options appraisal show that redevelopment is the best option, you will also get involved in the design stage. Once architects have been appointed, we'll hold a public meeting to introduce them.

Your **Independent Advisor** Damian of Strategic Urban Futures (StUf) will be supporting your community to help you fully understand how you can get involved. You can contact Damian on 0800 169 8677 or 07931 795 526 or email [stuffcons.dtissier@virgin.net](mailto:stuffcons.dtissier@virgin.net).

### Resident Steering Group

Turner Avenue Resident Steering Group is the group Haringey Council and Homes for Haringey officially recognise as the 'sounding board' for discussions with the council about finding the best solution for your estate, but the group does not make decisions about the future of the homes.

The Resident Steering Group members have been meeting monthly since it was set up last year. Estate residents are able to raise issues to the Steering Group even if they are not a member.



Homes for Haringey

working together



Haringey Council



## Ward Councillors



Councillor Isidoros Diakides	Councillor Makbule Gunes	Councillor Bernice Vanier
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## Ward Councillor Surgeries

### Councillor Isidoros Diakides

**3rd Saturday of month**, 11.00am – 12.30pm  
 Marcus Garvey Library, Ground Floor Tottenham  
 Green Leisure Centre, 1 Philip Lane, N15 - no  
 appointment necessary

**4th Wednesday of month**, 6.00 – 7.00pm  
 Tenants Room, Lomond Close N15  
 Surgery by appointment only - Tel: 020 8340 8477

### Councillor Makbule Gunes

4th Saturday of each month - 11am - 12.30pm  
 Marcus Garvey Library, Ground Floor, Tottenham  
 Green Leisure Centre 1 Phillip Lane, N15

### Councillor Bernice Vanier

2nd Saturday of each month 10.30am-12noon  
 Marcus Garvey Library, Ground Floor,  
 Tottenham Green Leisure Centre 1 Philip Lane, N15

## Repairs and Housing Management

Tenants: have you signed up for the new 24-hour secure online account where you can report a repair, pay your rent, see your account balance, and report an environmental issue on your estate, among other things? You can sign up to your account at



[www.homesforharingey.org/seemydata](http://www.homesforharingey.org/seemydata)

For matters about your tenancy, or to report any housing management matters, contact your Tenancy Management Officer Sandra Robotham on 020 8489 5611.

## Thames Water initiative

Thames Water has started a scheme, Water Sure Plus, to help residents on a low income claim a 50% rebate on water rates. If Homes for Haringey's Financial Inclusion team thinks you may be entitled to this rebate, you will receive a form that you will need to complete, sign and send to Thames Water. You qualify for this rebate if your water rates are more than 3% of your income, including the income of joint tenants and partners and any contribution paid to you by other adults in your household.

Thames Water will ask for proof of some information. You can bring these to the council's Customer Service Centres to be copied and verified and Thames Water will then accept these copies. If you or your partner's financial circumstances change before 01 April 2016 you will need to inform Thames Water.

If your rebate is agreed, Thames Water will let us know and your water rates will be reduced by half for the rest of this financial year. You will receive a letter telling you that the water rates element of your rent has been reduced. If you need help completing the application form please contact Homes for Haringey's Financial Inclusion Team on 020 8489 5611 or at [incomecollectionteam@homesforharingey.org](mailto:incomecollectionteam@homesforharingey.org)

## Changes in the Communities team

Homes for Haringey's Communities team welcome its new Communities Programme Manager, **Charmaine O'Jon-Gordon** who recently joined us. Charmaine brings a wealth of experience having worked in Housing and Community Development for over 20 years.

Your other dedicated officers are: **Grace Ayeni** and **Michael Baker**, Communities Project Officers  
 Contact us by calling 020 8489 5321.



## How to get in touch

If you would like to speak to a member of the Communities team contact us by emailing [myquestion@homesforharingey.org](mailto:myquestion@homesforharingey.org) or calling 020 8489 5321.

Find out even more at [www.homesforharingey.org/haveyoursay](http://www.homesforharingey.org/haveyoursay)

If you would like a translation of this newsletter please contact the Communities team